

TERMS & CONDITIONS

We are very happy to welcome you to our website **www.Arhômani.com** (hereafter to be called the "Website"). Arhômani bvba, would like to emphasize its importance to respect the trust that you show us and is very careful meeting the requirements of professional diligence regarding e-commerce and Direct Marketing. Arhômani bvba, company registered in Belgium. We will do our utmost to guarantee the accuracy and reliability of the content of this website, that we reserve the right to correct or modify at any moment without any prior warning. Although, we cannot guarantee the exactitude, precision or exhaustively of information available on this Website.

Thus, in consequence we decline any responsibility:

- of all errors or omissions of any kind that may affect the content of this Website
- any damages resulting of an intrusion of a third party that may incur in modifications of the information that is made available on the Website
- and moreover for any damages, or injury caused by any failure of performance, error, omission, interruption, communication line failure, delay in operation, transmission, defect, theft, virus or destruction or unauthorized access to, or alteration to this Website.

The present terms & conditions of sale are solely valid for the sale of products proposed on this Website. They will be systematically accessible on the Website by the purchaser at the moment of validating an order.

In consequence, by placing an order, implicates acceptance of these terms & conditions of sale excluding all other conditions that are present in mailing pieces or catalogues.

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Website Editor

Arhômani bvba
Leemveldstraat 44 -3090 Overijse (Belgium)
info@arhomani.com

VAT registration number: BE 0633.569.851

Website Hoster

The Website is hosted at:

Register.be
Chaussée de Roodebeek 206 - 1200 Brussels (Belgium)

Privacy and security

The Arhòmani company value the trust that you place in us and follow strict security procedures to put in place the Data Protection Act 1998. As indicated in the Data Protection Act 1998, you have the right to access, to rectify or delete your personal data. You can implement your right, by completing the online form or by writing to Arhòmani Arhòmani – Leemveldstraat 44 – 3090 Overijse (Belgium). Don't forget to mention your, Name, Surname, complete address and where applicable your customer number/ order number.

Please, review our **Privacy Policy**, which forms a part of these terms and conditions and governs your visit and your purchases on this Website.

Customer Service

For all information, questions or advice, our customer service department is at your disposal:

BY POST

Arhòmani bvba
Leemveldstraat 44 -3090 Overijse (Belgium)
info@arhomani.com

EMAIL

[Click here to open the "contact-us" form](#)

Offers and prices

All the product offers proposed on this website are available only in Europe. The promotional offers are only valid for the duration of the concerned commercial offer. The prices on this website are indicated in Euro (EUR) including taxes, although excluding delivery fees and are susceptible to changes during the year. Products are invoiced at the price indicated at the time of validating an order.

Products will remain the property of Arhòmani until complete payment of the Arhòmani given price.

The order process

The different steps of placing an order are as follows: You select the product(s) of your choice and add them to your shopping basket, you can at any moment check the products in your shopping basket, the price and apply any modifications (confirm or correct) prior to finally placing your order. You log-in (with your email and password). If you are a new customer, you have to create an account and you then must log-in by entering a valid email address and a password (personal and confidential) that will be asked throughout the Website. Your payment should be made via Credit or Debit Card. You will then choose your delivery address, that you will then have to validate. Before your order can be accepted, the credit/debit card details you give to us will be submitted to validation.

The supply of your personal information are compulsory for the treatment and delivery of your order. When you confirm your order by clicking on the button "Settle Order", you declare to have accepted these and all the terms and conditions. Your order is then treated by our Customer Service department. Once your order has been placed, we will send you an automated email acknowledgement, to your given email address, providing you with a detailed summary of your order and the total and final price charged the amount to be invoiced and the delivery address you opted with. This is not an order acceptance from Arhòmani.

We do although, reserve the right to cancel all orders with a customer that has an outstanding payment or with whom we are in legal proceedings regarding a payment of a previous order, or for any other lawful reason namely to the unusual nature of an order.

Product availability

Our product offers proposed on the website are only valid while stocks last. In the case where a product does become unavailable. Arhōmani will reimburse you, unless we would be able to send you a substitute (necessarily a product of equivalent quality and commercial value); if this product does not suit you, you can return it to us within a delay of 15 days and we will refund you for your product and postal return fees.

Payment

The payment of your purchases on the site is exclusively in EURO.

The sales prices indicated on the site are inclusive of all taxes (exception is when the Buyer is acting as legal, B2B), but without shipping costs. Any shipping costs are for the Buyer and be displayed at check-out of the digital cart. Security via SSL are intended to make you a safe online payment.

Arhōmani bvba offers you various payment options incl Paypal.

Delivery

Our products are delivered from Leemveldstraat 44 – 3090 Overijse (Belgium). Our products are delivered only to Europe according to the delivery address that is indicated during the process of the order. It is your responsibility to complete your delivery address with utmost precision to ensure the correct delivery of your parcel.

Delivery is normally the next day (2-3 business days in Belgium and 3-6 days to Europe).
Standard delivery in Belgium is with **Bpack 24h Business** (insured shipment and 2 offers)
Standard delivery Europe **Bpack World Business**
With the Bpost e-Tracker, you can track your order on the website **Bpost**
You can find this code in the shipping confirmation that we send you.
(The information about your package may be delayed a few hours)
More info and indicative tariffs [here](#)

During the shipment, the delivery address cannot be changed.
Shipping address incorrectly completed (2nd) cost will be for their own account.

Right to cancel - Satisfaction guaranteed or refunded

Your satisfaction is our top priority and we do our best to satisfy our customers with each order. If your Arhōmani product(s) does not meet your needs, not to worry. Simply return the product in its original packaging, in perfect condition within 15 days from the day following that on which you received the parcel, to: Arhōmani - Leemveldstraat 44 – 3090 Overijse (Belgium). We commit to exchange the item or to refund by money transfer within 15 days of receiving notice of the decision to cancel on the modes described in our **Return Policy**.

Responsibility

Products proposed are in conformity with European regulations.

Arhōmani will not be held responsible for non-delivery of orders in case of out of stock products, natural disaster, postal strikes/problems or delivery service provider strikes/problems. Arhōmani will not be responsible for any indirect damages after the following: loss of exploitation, loss of profit, damages or costs.

Arhōmani does not sell to minors. If you are under the age of 18, you may browse our Website. However, you may not provide personal information to us. For example, you cannot register or make a purchase. This Website is not designed for minors and we do not knowingly collect personally identifiable information from any person under 18 years of age.

The Arhōmani Website may contain links from other websites. Please be aware that we are not responsible for the privacy practices as well as the contents of other websites, that may be contradictory with Belgian laws and legislations.

Additionally Arhōmani would like to remind you that all links to the Home Page or any other pages of the Website are to be subject to prior and written acceptance by Arhōmani.

Intellectual Property

The entire contents of Arhōmani' Website: brands, drawings, models, logos, graphics, etc ... are protected by international copyright and are the property of Arhōmani. Therefore, the contents of the pages of this website may not be reproduced in whole or in part without the prior written consent of Arhōmani. In this respect, none of the providers of the Website will give a license nor authorization, other than the consultation of the website.

Unless otherwise specified herewith, the trademarks, trade names and logos of Arhōmani appearing on this Website may not be used in any manner whatsoever without the prior written consent of Arhōmani. Arhōmani reserves the right to modify or eliminate any element of the content of this Website and the offers without prior written notice.

Legal Notice

The present contract abides the Belgium law. The language for the conclusion of the present contract is Dutch. Your use of this Website and any purchase you make of any goods from Arhōmani shall be governed by Belgian law and be submitted to the exclusive jurisdiction of the Belgium courts.

Modifications of the general terms & conditions of sale

Considering the evolution of the website, Arhōmani reserves the right to adapt or modify at any moment the present terms & conditions of sale. The new terms & conditions of sale will be made available to the customer via the modification of the online information on this Website and will be put into practice on orders validated after the date of modification.